

REMOTE ACCESS

IP AUTHENTICATION (ON CAMPUS VS. OFF CAMPUS ACCESS)

ARTstor authenticates users by their IP (Internet Protocol) addresses, which are the numbers that identify every computer on the Internet. Every institution has one or several IP addresses to identify all of the computers physically located on campus. We rely on these IP addresses to determine whether or not a user is authorized to access the ARTstor Digital Library. When a user attempts to access ARTstor from off-campus, the IP address will not be recognized. Here are some ways that users can access ARTstor remotely:

Remote Access by Proxy

- A proxy server is a computer that acts as an intermediary between a remote user and the electronic resources available at a particular institution. When a user logs on to the proxy, it forwards requests to the library's licensed resources, making it appear as if the user is working on-campus and therefore coming from a valid IP range. If available, logging on to a proxy server is usually possible through a participating institution's library website.

Remote Access Grace Period

- When a user registers an account with ARTstor, they are granted 120 days during which they may access ARTstor from any computer. Each time the user logs on to their account from a valid IP address the 120 day period is renewed.
- If a user tries to access ARTstor from off-campus, a small window requesting log-on information will appear. As long as there is time remaining in the Remote Access Grace Period, the user will be able to log on and enter the ARTstor Digital Library.
*Note: Registration must occur from a valid IP address (i.e. while on-campus or logged on through a proxy).

Login Script

- This method may be used if a proxy server is unavailable and the Remote Access Grace period has expired. This is also an option for institutions that use referring URLs which ARTstor does not support. Please contact User Services for more information about this option.

For more information about remote access to ARTstor, please see:
http://www.artstor.org/webhelp/Remote_Access.htm.

Remote Access and the Offline Image Viewer (OIV)

ARTstor requires that every installation of the OIV be authenticated the first time the program is opened, and every 30 days thereafter. If the OIV is not authenticated before the certificate expires, the user may still use the program, but the ARTstor content will be temporarily unavailable. It will remain so until the certificate is renewed.

On-Campus Use

- Versions 2.5 and onwards feature automatic IP authentication. Computers that are connected to the Internet from a valid IP address will not have to manually renew the ARTstor certificate every 30 days.

Off-Campus Use

- Requires manual authentication. Enter the log-in information for a user's ARTstor account. Please note that there must be time remaining in the 120 day Remote Access Grace Period.
- Proxy method. If a proxy is available, a user can enter the server address and port number under Preferences. This method allows a user to be identified as a valid user from an authorized IP address. Please note that this method does not work with all proxy servers.

For more information about remote access and the OIV, please see our online Help at www.artstor.org/webhelp.

CONTACT USER SERVICES

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